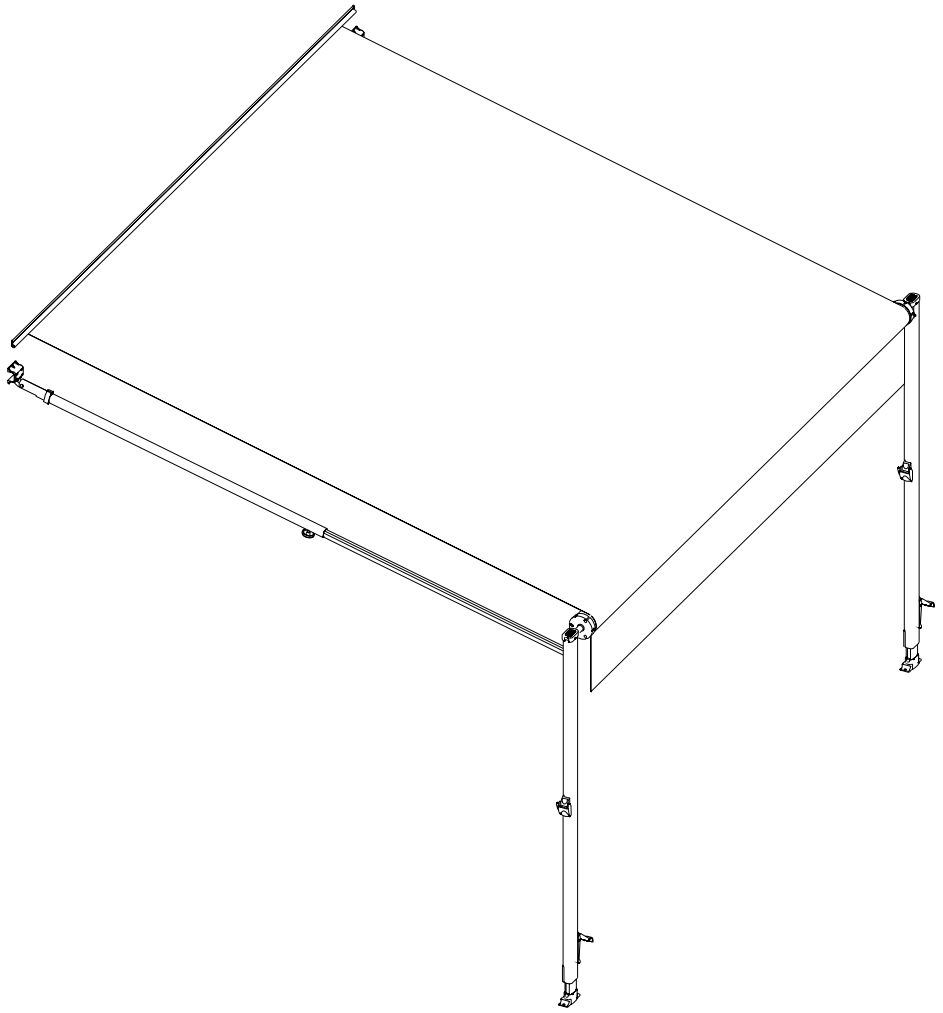
AUSSIE TRAVELLER

# SUNBURST CLASSIC ROLLOUT AWNING

## INSTALLATION MANUAL



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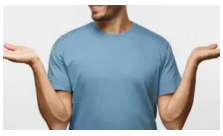
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**Read this installation instruction thoroughly.**
**Incorrect installation or operation may void any warranty.**
**Incorrect use or operation may cause serious injury.**

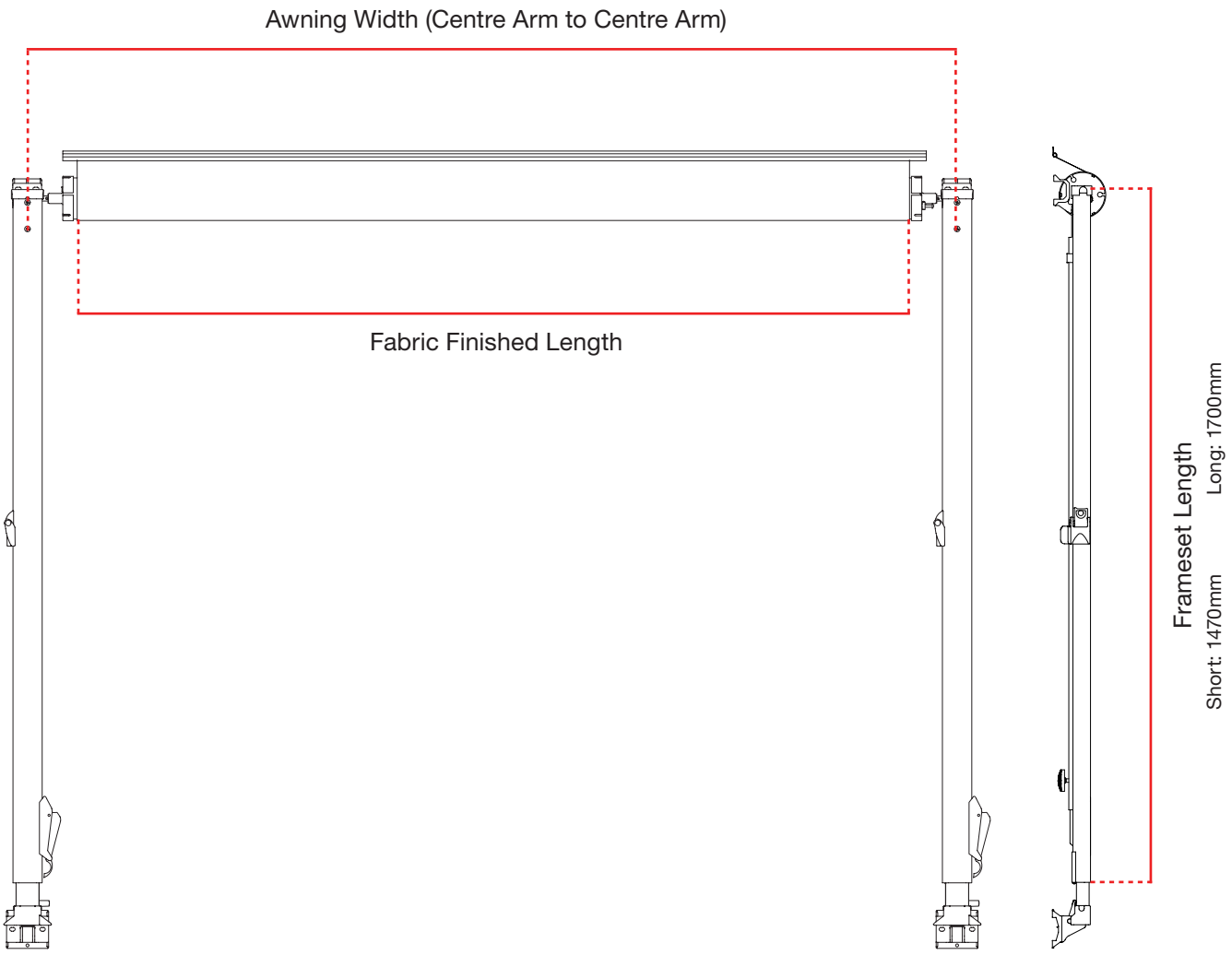
# PRODUCT INTRODUCTION

The Classic range features the same roller tube, ratchet and ratchet lever as our premium Eclipse awning range but has a narrower frameset and is available in lengths from 7' to 20' in black or white powder coated finish which is sure to suit any caravan or RV design.

The frameset also features the positive top rafter slide lock that prevents rattling when open and includes a bump stop between the rafter and outer leg to prevent rattling while travelling.

The Sunburst Classic Range is then finished off with a choice of two different vinyl options as well as a variety in colours to choose from.

- Signature Vinyl — Aussie Traveller's unique, premium quality and durable four-layered vinyl offers total block out protection with a UV rating of 50+. Available in striped 2 tone colourways in Charcoal, Sky Blue, Burgundy & Yellow.
- Ripstop Vinyl — is a heavy duty, non-laminated fabric, which means there is no possibility of flaking or tearing. Available in solid light or dark grey.



# INSTALLATION

***WARNING: The awning has been pre-tensioned. Do not remove the pin in the left hand roller spring assembly or remove the tie on the right hand ratchet roller spring assembly until the top mounting brackets on both end roller spring assemblies are fixed to the top of the framesets.***

***NOTE:*** *Each frameset has a right and left arm which are interchangeable. Each arm consists of a top support arm, bottom support arm, top rafter and bottom rafter. Refer to Page 6 for Awning Parts.*

1. Inspect vehicle for sharp edges on doors, windows and lights that may damage awning fabric. Remove sharp edges or cover them with duct tape.
2. Determine position of awning on vehicle (Fig. 1):
   a. Locate, vehicle floor line to ensure tek-screws used to attach bottom mounting brackets are securely installed in centre of steel chassis.
   b. Using a tape measure, determine mounting position of awning on the side of the RV.
   c. Measure distance between the centre of both support arm roller drive castings (is equal to awning size measured from centre of bracket to centre of bracket (Fig. 1).
   **Make certain position of arms at awning rail and floor line allows proper clearance from doors, windows, storage compartments and wheel wells.**
3. Install door roller to rise above top outside corner of door. Predrill with 3/32" drill bit and install with #6 x 1/2" screws or pop rivets. (See Fig. 2)
4. Prepare awning rail. Open end of rail and file sharp edges that may damage fabric.
5. Remove roller/fabric assembly from shipping tube - taking care to completely remove staples from the shipping tube prior to removing the awning. Do not drag or scrape.

   ***NOTE:*** *To prevent damage to fabric, keep roller/fabric assembly off floor by placing roller across two saw horses.*
6. Installing bottom mounting brackets (Fig. 3a):
   a. Locate and mark position of bottom mounting brackets.
   b. If using tek-screws supplied drill 2 x 5mm holes for each bracket.
   c. Attach bottom-mounting bracket to vehicle, sealing holes in vehicle with an appropriate sealant.
   d. In some cases it may be appropriate to reinforce outside/inside of RV wall when attaching bottom mounting bracket (see Fig. 3b).

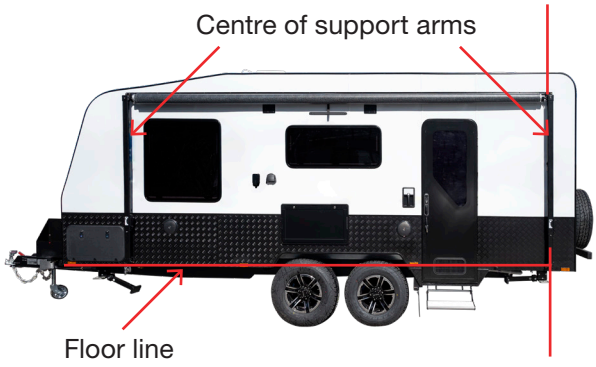



***Fig. 1***



***Fig. 2***



***Fig. 3a***

100mm × 6mm aluminium reinforcing plate



***Fig. 3b***

# INSTALLATION (cont.)

7. Installing top mounting brackets to suit Standard Caravans- refer to Fig. 4
   a. Locate and mark positions of top mounting brackets.
   b. Confirm van/vehicle wall has been reinforced internally to provide a strong mounting point.
   c. If using tek-screws supplied drill 2 x 5mm holes for each bracket.
   d. Attach top mounting bracket to vehicle, seal screws with appropriate sealant.
   e. In some cases it may be appropriate to reinforce outside/inside of RV wall or utilise spacer tubes when attaching top mounting bracket. Each vehicle should be assessed on its merits by the installer.



***Fig. 4***

8. Installing top mounting brackets to suit Pop-Top Caravans - refer to Fig. 5
   a. Locate and mark position of pop-top mounting brackets.
   b. Locate and mark the caravan frame on the shoulder of the caravan on the bracket to ensure a strong mounting. (Top and front of bracket See Figure 5)
   c. Drill 2 x 4mm holes through the top of the bracket and counter sink. Drill 2 x 1/8” holes into the caravan frame and fit 3 x 8 gauge x 1” counter sunk screws (supplied). (See Figure 5)
   d. Drill 2 x 4mm holes into the front of the bracket (See Figure 5). Drill 2 x 1/8” holes to the caravan frame and fit 2 x 8 gauge x 1” dome head screws (supplied).
   e. Seal around the edges of the bracket with an appropriate sealant.

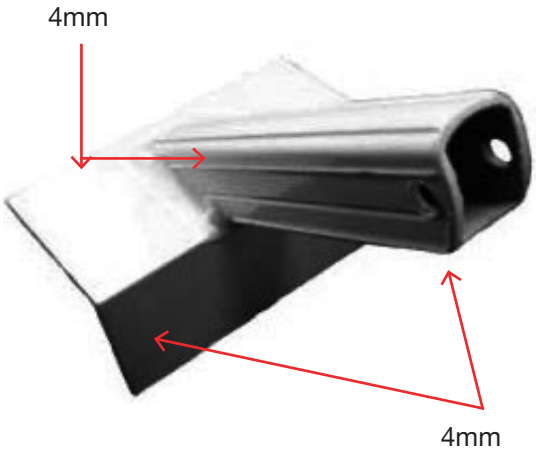



***Fig. 5***

9. Installation of the Sail Track
   a. Using appropriate fasteners ie rivets or screws fix the sailtrack to the vehicle, ensuring that the awning can be slipped into the track.
   b. Seal the top of the track to the vehicle ensuring no water will leak down under the track.
10. Awning to be mounted when frameset is closed against the vehicle.

    ***NOTE:*** *Additional tension is added to the roller springs when awning is rolled out.*
11. To install the Fabric into the Sailtrack:
    Leaving the fabric rolled up, one-person threads fabric into sailtrack, the second holds the roller.

# INSTALLATION (cont.)

12. Installing roller drive casting:
    a. Slide roller drive casting onto top of arm assemblies.
    b. Insert screw through front of roller drive casting and tighten (Figure 6b).
    c. At this point the pre-tensioning restraints can be removed.

       The restraint in the left hand roller spring (Figure 6A) assembly can be removed by rotating the roller slightly by hand to lessen the tension of the spring against the restraint.

       The restraint holding the ratchet lever in position (Figure 6b) on the right hand roller spring assembly can be removed by cutting.
13. Installation of Stop Bolt
    a. Ensure travel lock is in 'lock position' (See Figure 7a) and level travel lock and bracket at top.
    b. Ensure that the bottom support arm will rest on the stop bolt. Mark position and fit stop bolt and nut (See Figure 7b).
14. Setting the Awning
    a. Ensure restraints are removed (See step 12).
    b. Remove tie from ratchet (right hand side).
    c. Roll out the awning several times to locate arms and fabric on vehicle with pull strap at comfortable arms length to the centre of the roller.
    d. Close the awning ensuring that the frameset closes properly, lock the travel lock bracket.
    e. Drill a 3/32" hole through the sailtrack into fabric spline (Not through the fabric). Install 2 x 6g x ¼" screw supplied. This prevents the fabric moving in the sailtrack.
15. Test Awning
    a. Roll fabric out and retract to ensure that the frameset opens and closes smoothly.



***Fig. 6a***



***Fig. 6b***



***Fig. 7a***



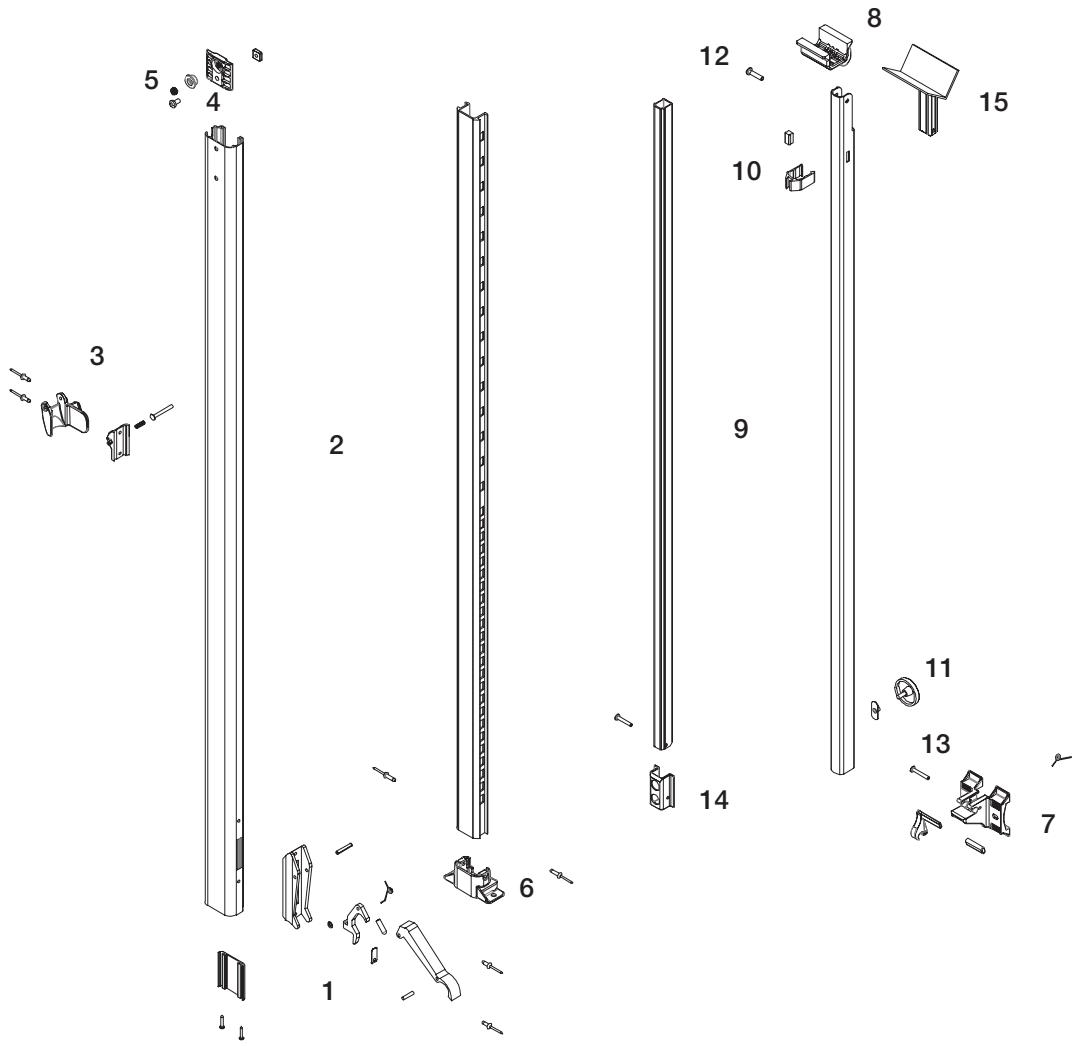

***Fig. 7b***

# TROUBLESHOOTING

| PROBLEM | CAUSE | SOLUTION |
|---|---|---|
| Fabric ripples or does not roll up evenly. | Fabric not aligned properly. | Pull fabric right or left at sailtrack and secure with screws. |
| Arms bind - not releasing evenly or not nesting properly when rolled up. | Top mounting bracket out of alignment. | a. Realign top mounting bracket until rafter is centred in top support arm.<br>b. Lubricate rafter bumper guide.<br>c. Ensure fabric is rolling up evenly. |
| Unable to or it is difficult to release ratchet mechanism to roll up awning. | Awning may be over extended. | Reduce spring tension on roller pulling down on pull strap or rotating roller by hand. Lever can now be moved to roll up position. Refer to 'important notes' in operation instructions. |
| Ratchet mechanism jammed in travel position. | Arm has been pulled away from unit without releasing Ratchet lever. | Remove awning arm from bottom mounting bracket, pull outward until tension is released on ratchet, move ratchet lever to unlocked position. Replace arm in bottom mounting bracket.<br>Roll out the awning. |
| Holes in fabric caused by centre rafter support cradle.<br>***(Not covered by warranty).*** | Centre rafter cradle top mounting bracket installed to high or protruding too far out from van wall in comparison to awnings mount position. | Flex roller downward as if to simulate rough road conditions. Mount bracket accordingly. |
| Awning will not roll up completely. | Rafter knobs too tight. | Loosen knobs. |
| | Springs have lost tension. | Add turns to roller springs. |
| Roller will not lock when rolling down or at top. | Ratchet lever not fully engaged. | Ensure ratchet lever has moved fully into position. |
| Foot will not engage easily in bottom mounting bracket. | Bottom mounting bracket not aligned. | Check vertical and horizontal alignment of bottom mounting bracket. |

# SUNBURST CLASSIC AWNING PARTS

## AWNING ARM & LEG ASSEMBLY



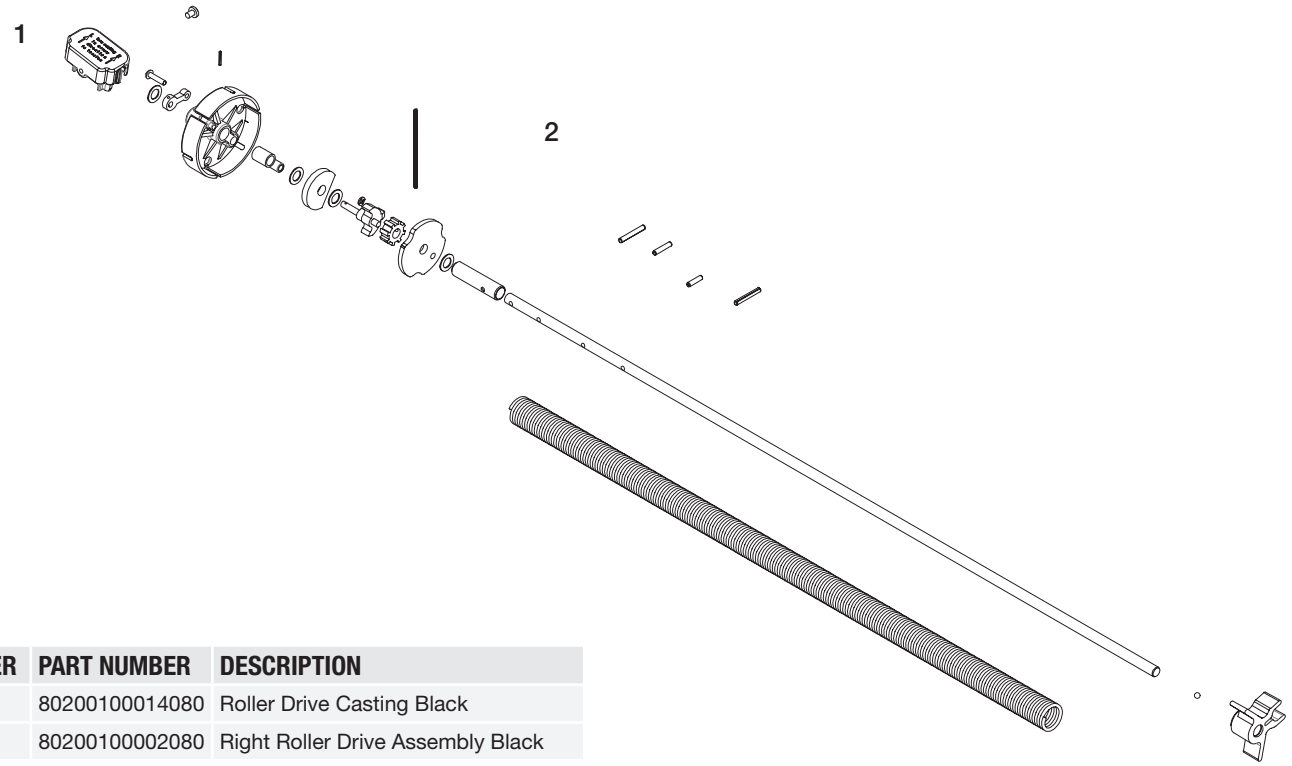

| NUMBER | PART NUMBER | DESCRIPTION |
|---|---|---|
| 1 | 80200050001000 | Trigger Handle Assembly White |
| 1 | 80200050001080 | Trigger Handle Assembly Black |
| 2 | 80200100012080 | Rafter Arm Outer |
| 3 | 80200100003004 | Travel Lock Assembly |
| 4 | 80200100009000 | Plastic Release Button |
| 5 | 80200050009000 | Plastic Button Spring |
| 6 | 80200050011000 | Foot Casting White |
| 6 | 80200050011080 | Foot Casting Black |
| 7 | 80200050012000 | Bottom Mounting Bracket White |
| 7 | 80200050012080 | Bottom Mounting Bracket Black |

| NUMBER | PART NUMBER | DESCRIPTION |
|---|---|---|
| 8 | 80200100003005 | Top Mounting Bracket Black |
| 9 | 80200100015080 | Rafter Arm Inner & Slider |
| 10 | 80200050035000 | Rafter Bumper Guide |
| 11 | 80200050016000 | Knurled Knob w/T-nut |
| 12 | 80200100003005 | Semi-tubular Rivet - Top Bracket |
| 13 | 80200100003006 | Semi-tubular Rivet - Bottom Bracket |
| 14 | 80200100005000 | Rafter Lock Slider |
| 15 | 80200050022000 | Pop Top Mounting Bracket White |
| 15 | 80200050022080 | Pop Top Mounting Bracket Black |

# SUNBURST CLASSIC AWNING PARTS

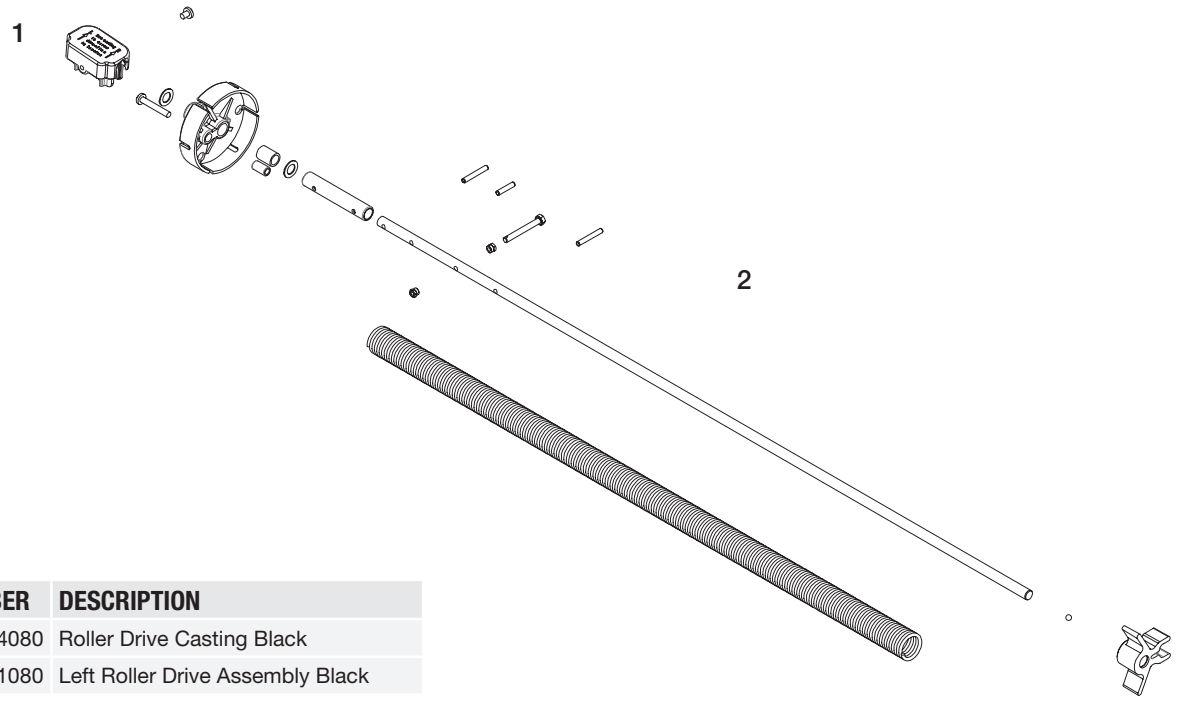
## ROLLER ASSEMBLY

### RIGHT




| NUMBER | PART NUMBER | DESCRIPTION |
|---|---|---|
| 1 | 80200100014080 | Roller Drive Casting Black |
| 2 | 80200100002080 | Right Roller Drive Assembly Black |

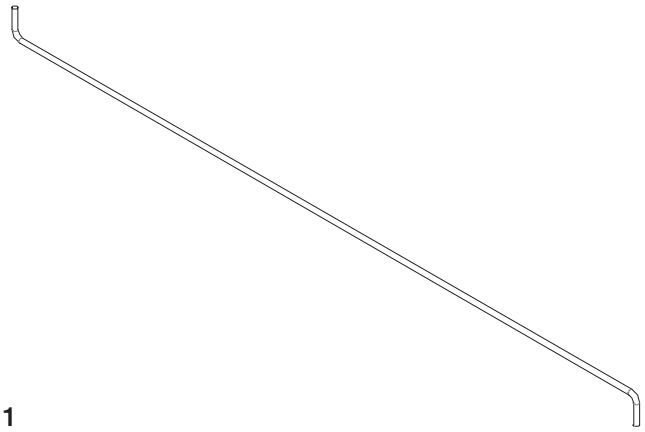
### LEFT




| NUMBER | PART NUMBER | DESCRIPTION |
|---|---|---|
| 1 | 80200100014080 | Roller Drive Casting Black |
| 2 | 80200100001080 | Left Roller Drive Assembly Black |

# SUNBURST CLASSIC AWNING PARTS

## ADDITIONAL PARTS



1



2



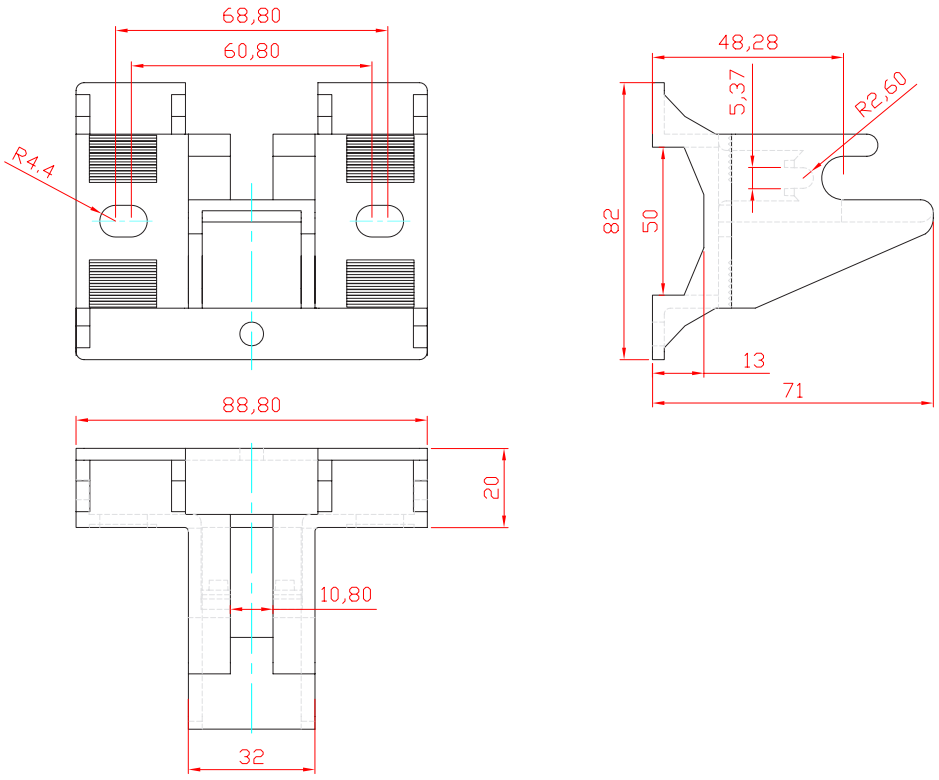
3

| NUMBER | PART NUMBER | DESCRIPTION |
|---|---|---|
| 1 | 80200060002000 | Pull Down Rod |
| 2 | 80200070001000 | Door Roller |
| 3 | 80200060001000 | Pull Strap White |
| 3 | 80200060001080 | Pull Strap Black |

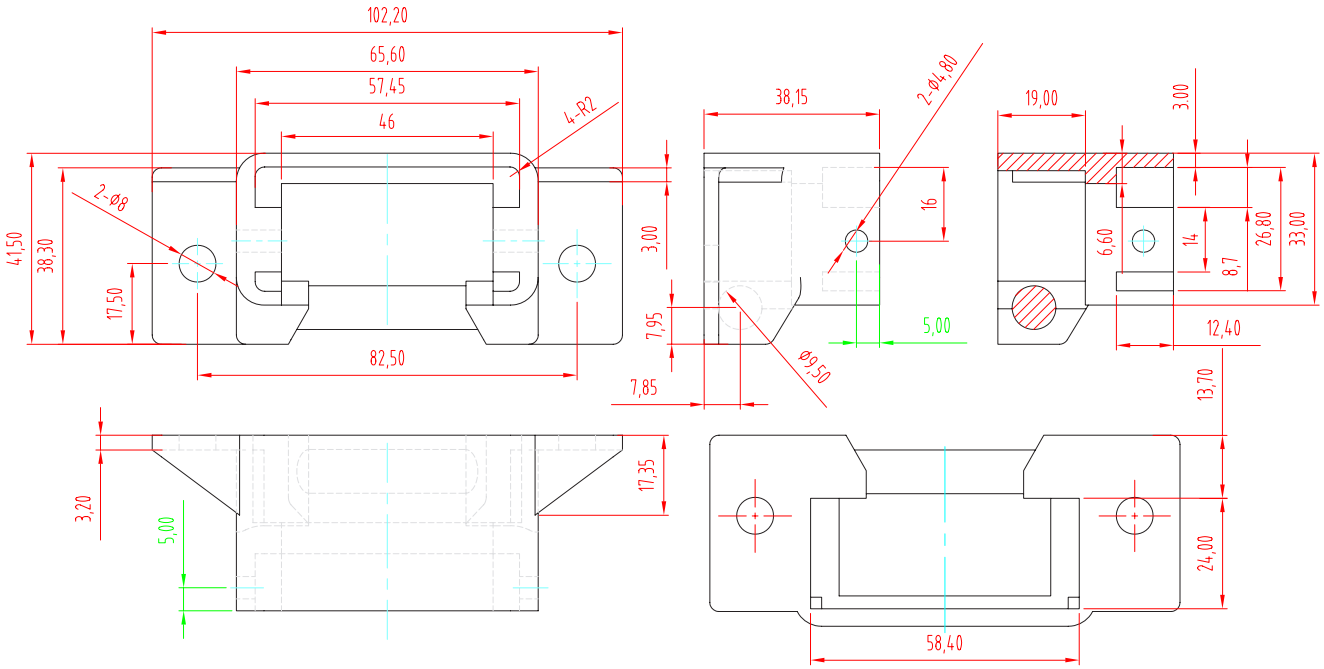
# TECHNICAL DRAWINGS

*All measurements are in mms

## BOTTOM MOUNTING BRACKET




## FOOT CASTING



# WARRANTY STATEMENT

Aussie Traveller Pty Ltd ACN 642 775 460 (**Aussie Traveller**) offers the following warranty in relation to the products it supplies directly or through an authorised manufacturer, dealer or approved service repair agent (**Product**).

**Australian Consumer Law**

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

If you are a consumer as defined in the Australian Consumer Law: *Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.*

**Warranty**

Aussie Traveller warrants that, subject to the exclusions and limitations below, all parts of the manufacture and assembly of the Product will be free from defects in materials and workmanship (**Warranty**) for a period of 12 months from the date of purchase as follows:

1. This Warranty is activated at the time of purchase by the final retail customer (being the owner of the Product).
2. In the event the Product is purchased by a manufacturer, dealer or approved service repair agent, this Warranty will commence at the time the final retail customer makes payment for the Product to the wholesale purchaser.
3. If the Product is purchased directly from Aussie Traveller for use by final retail customer and not to be on sold in any way, the Warranty will commence at the time of the original purchase.

**Warranty Period**

This Warranty cannot be assigned or transferred to a subsequent owner of the Product.

The purchaser or final retail customer should inspect the Product immediately when received or at vehicle handover, to ensure that it appears free from any damage or defect, and matches the description provided.

If after accepting the Product, a defect appears in the manufacture or assembly of the Product before the end of the Warranty Period and Aussie Traveller finds the Product to be defective in materials or workmanship, Aussie Traveller will, in its sole discretion, either:

a. replace, repair or refund the Product or the defective part of the Product free of charge; or
b. cause the Product or the defective part of the Product to be replaced or repaired by a qualified repairer free of charge.

In arranging Warranty inspection, service and repair, Aussie Traveller will seek to provide the details of an approved service agent within your geographic area. Should one not be available, or if the Product is in use in travel, Aussie Traveller reserves the right to seek to arrange a repair or replacement at the next available location on the route of travel.

Aussie Traveller reserves the right to replace defective parts of the Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

Products presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the Product.

**Aussie Traveller Awning Products**

This Warranty covers specified defects in materials or workmanship for Awning Products as follows:

1. The vinyl fabric is warranted against:
   a. holes caused by mildew (mildew will form on dust and dirt and stain fabric if fabric is not kept clean).
   b. excessive cracking, peeling, hardening or loss of strength while used under normal conditions.
   c. excessive fading (a slight colour change may occur due to ultraviolet rays).
2. All hardware components including the roller are warranted not to bend or break under normal use (excluding high winds, water pooling and accidents).

**Making a Warranty Claim**

If a defect covered by this Warranty appears, the Customer must first contact Aussie Traveller within 7 days of first becoming aware of the defect. Aussie Traveller will assist the Customer to rectify and resolve any Product issue that may arise.

When making a claim under this Warranty, Aussie Traveller requires that the following information be provided before any further action will be taken.

1. Original Invoice (Document or Number);
2. Make and model of the Product;
3. Make and model of the vehicle (if Product fitted);
4. Vehicle build date (if Product fitted);
5. Vehicle chassis number;
6. Description of damage and/or repair required;
7. Photos of the damage and/or repair; and
8. Appropriate documentation (such as historical and maintenance records).

Aussie Traveller reserves the right to request more information or images should what is provided not be sufficient to make an assessment for the Warranty claim.

The Product must be made available to Aussie Traveller or its authorised repair agent for inspection and testing. If such inspection and testing find no defect in the Product, the final retail customer must pay Aussie Traveller's usual costs of service work and testing.

The final retail customer must bear the cost of the transport of the Product to and from Aussie Traveller or the authorised repair agent, and all insurance of the Product.

**Exclusions**

This Warranty will not apply where:

- the Product has been repaired, altered or modified by someone other than Aussie Traveller, or without the written consent of Aussie Traveller or an authorised repair agent;
- the alleged defect in the Product is within acceptable industry tolerances and variances;
- Aussie Traveller cannot establish any fault in the Product after testing and inspection;
- the Product has been used other than for the purpose for which it was designed;
- the alleged defect in the Product has arisen due to the final retail customer's failure to properly use and
- maintain the Product in accordance with any of Aussie Traveller's instructions, recommendations and specifications (including applicable maintenance schedules);
- the alleged defect in the Product has arisen due to the final retail customer's request to customise the Product;
- the Product has been subject to abnormal conditions, including environment, temperature, high or excessive wind, water, fire, humidity, pressure, stress or similar;
- the alleged defect has arisen due to abuse, misuse, neglect or accident;
- unauthorised parts or accessories have been used on or in relation to the Product;
- the Product has been overloaded or involved in an accident;
- the alleged damage or defect has been caused by normal wear and tear;
- the alleged damage to fabric has been caused by storm, wind or rain, or stretching of fabric caused by water pooling on fabric;
- breakage or bending of hardware components has been caused by storm, wind or rain, or water pooling on fabric.

**Replacement Warranty Item**

If, under Warranty, a Product is replaced or repaired by Aussie Traveller or an Aussie Traveller agent, unless provided in writing to indicate otherwise, the replacement Product will carry the **remaining** Warranty terms and conditions, including length of time, of the original purchased Product.

**Change of Mind**

Aussie Traveller understands that at times, final retail customers may change their mind. Choose carefully as return and credit requests for items purchased by mistake or "change of mind" reasons may not be approved. Aussie Traveller will not accept Product returns under these circumstances unless by written approval by an authorized Aussie Traveller representative. If approved, an administration and restocking fee may apply.

**Limitations**

Aussie Traveller makes no express warranties or representations other than set out in this Warranty.

The repair or replacement of the Product or part of the Product is the absolute limit of Aussie Traveller's liability under this express Warranty.

**Contact**

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enquiries@aussietraveller.com.au

To receive a copy of the Aussie Traveller Warranty Terms & Conditions or information regarding specific Aussie Traveller products, please contact Aussie Traveller Head Office on (07) 3284 3284 or email enquiries@aussietraveller.com.au.